- 1. ME's office -- lacked organization and failed to establish chain of custody on clothing and particulate matter taken from ME staff. Didn't decontaminate for weeks then cross contaminated same at Calverton.
- 2. Stowed blood-soakei passenger and crew clothing in refrigerator trailer contrary to universally accepted forensic procedure. Two months into the investigation the refrigerator trailer's refrigeration unit ran out of fuel and the contents of the trailer baked in 90 degree temperatures for 2 1/2 days until the trailer was refueled and the refrigerator unit restarted. This resulted in mold cultures growing in the clothing and other potential evidence which had been stored in the trailer.
- 3. Took seat covers off without documenting where they came from.
- 4. Didn't x-ray seats in an organized manner. Missed several rows of seats.
- 5. Chemical swabbing wasn't done on an on-going basis.
- 6. Parts were taken from the interior hangar by the FBI without on-scene FBI or NTSB staff being consulted or advised as to what was taken. After NTSB complaint was lodged, FBI security caught two FBI agents in interior hangar in the early morning hours. FBI installed security cameras and the problem was eliminated.
- 7. West Coast agent attempted to flatten pieces of wreckage.
- 8. Bomb techs did not document evidence in accordance with accepted procedures.
- 9. ERT qualification in basic forensics very limited. Only two of the ERTs were trained.
- 10. FBI declined to provide representation on investigative groups.
- 11. Treatment of ATF was unprofessional. Didn't use them.
- 12. Lack of biohazard training and improper use of equipment.
 Wouldn't let their people use NTSB equipment.
- 13. Apparent lack of coordination between FBI bomb tech, lab, and agents assigned to investigation.
- 14. Agents stuck knives and screw into seat back which destroyed any chance of trajectory analysis.
- 15. FBI took charge of victim recovery but failed to use GPS fixes to verify recovery location.
- 16. An FBI agent, not associated with the activities in Calverton, brought an unauthorized psychic into the hangar in September.